



Tailored Solution To Suit Your Needs

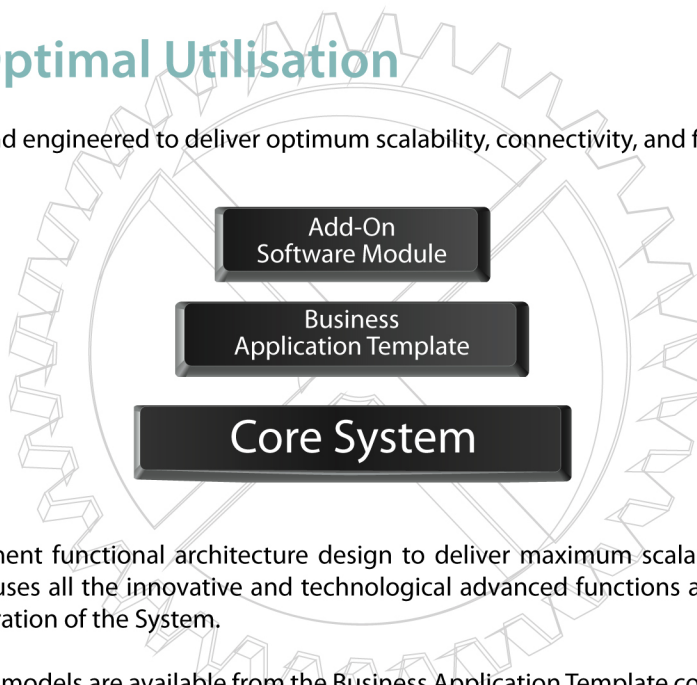


*Connectivity,
Scalability & Flexibility*

WORKFLOW GBS is the new innovative workflow solution developed by **P&O Global Technologies** based on extensive R&D efforts and experience gained from the popular precursor product, PelicanSuite. The abbreviation **GBS**, which denotes 'Global Business Solution', signifies **WORKFLOW GBS** is conceived in line with the emerging IT trends and caters to the increasingly competitive business environment that we face in today's global marketplace.

Scalability for Optimal Utilisation

WORKFLOW GBS is designed and engineered to deliver optimum scalability, connectivity, and flexibility benefits in its utilisation.



The System applies a 3-component functional architecture design to deliver maximum scalability. The Core System forms the foundation of the System. It houses all the innovative and technological advanced functions and features together with system parameters that govern the operation of the System.

Ready-to-use business workflow models are available from the Business Application Template component. This component utilises innovative functions and features to provide corporations with choices of workflow solutions for the management of mission-critical as well as diverse day-to-day business processes.

The third component in **WORKFLOW GBS** comprises Add-On Software Modules, a range of useful functional utilities that are designed with specific and dedicated capabilities for seamless integration with Business Application Template component.



P&O GLOBAL TECHNOLOGIES SDN BHD (181345-T)

K u a l a L u m p u r • B a n g k o k • F l o r i d a

Salient Features & Benefits

No.	Function	Description
A.	Host Integration	<ul style="list-style-type: none">• supports most industry-standard data sources, including: text files, Excel files, SQL sources and XML files.• Auto data download and upload via scheduler or base on workflow processes
B.	Workflow Management	Create custom workflow with triggers based on processing events. Easily modify workflow rules to keep pace with future changes
C.	Case management	Act as an electronic case folder to keep track of latest status in terms of case category, case status, person in-charge, case information, business partners assigned, documents, email and images
D.	Case Distribution & Assignment	Auto distributes and assigns cases to relevant users or business partner base on predefine case distribution formula
E.	Document/Image management	Using electronic case folder to store and catalogue case documents
F.	Alerts, Notifications & Outstanding Tasks (Alarm Clock)	Set custom alerts, notifications and outstanding tasks to automatically notify users & business partners of critical processing events
G.	Management Information	<ul style="list-style-type: none">• Business partner performance report by specific tasks• Billing (Transaction and Aging report)• Commentary report – To show processing activities transpired since day one• Case status report• Status aging report by specific stages/ tasks
H.	Billing	Keeping track of bills submitted by associated Business Partners per case basis. Option of calculating fees base on predefines formula can be included
I.	Email/Fax/SMS	Allows standard email/SMS templates to be created and linked to workflow processes to enable speedy sending of email/SMS all within one system and in the form defined
J.	Security	<ul style="list-style-type: none">• Define security profiles for different categories of users• Flexible combination of access rights to add, edits, delete or view• Audit Trail

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